



ACCIDENTAL DAMAGE SUCCESS GUIDE

This table provides an indicative guide to which stains can be removed from Carpet & Upholstery. Please note that this guidance is based on carpets and upholstery which were in a good condition prior to the damage occurring and other methods of cleaning or stain removal have not already been attempted.

Key:

- Typically responds to cleaning
- Potentially will respond to cleaning
- Typically will not respond to cleaning

STAIN / SUBSTANCE	CARPET	UPHOLSTERY
Bacardi Breezer (Water Melon)	Green	Green
Battery Acid	Red	Red
Beer, Lager, Gin, Vodka, Whisky, Rum	Green	Green
Beetroot Juice	Yellow	Yellow
Bird Droppings	Green	Green
Black Coffee	Green	Yellow
Blackcurrant Juice (diluted)	Yellow	Yellow
Bleach	Red	Red
Blood	Green	Green
Bolognese Sauce	Green	Yellow
Burns/Scorch Marks	Red	Red
Butter	Green	Green
Cartridge Ink	Yellow	Yellow
Cement	Yellow	Yellow
Cherry	Green	Yellow
Chewing Gum	Green	Green
Chocolate	Green	Green
Cola	Yellow	Yellow





STAIN / SUBSTANCE	CARPET	UPHOLSTERY
Crayon	Green	Green
Curry	Red	Red
Egg	Green	Green
Emulsion Paint	Green	Green
Enamel	Red	Red
Fabric Dye	Red	Red
Face Paint	Yellow	Yellow
Fruit Juice (excl. Orange Juice)	Green	Yellow
Gloss Paint	Yellow	Red
Gravy	Green	Green
Hair Dye	Yellow	Red
Ice Cream	Green	Green
Ink - Ballpoint	Yellow	Yellow
Felt Tip Pen	Red	Red
Irn-Bru/Original Lucozade	Red	Red
Lime Cordial	Red	Red
Make-up	Green	Green
Mayonnaise	Green	Green
Milk	Green	Green
Milky Tea or Coffee	Green	Green
Nail Varnish	Yellow	Yellow
Oil - Cooking	Green	Green
Oil - Engine	Green	Green
Orange Juice	Yellow	Yellow
Permanent Marker	Yellow	Red
Plasticine	Green	Green
Pollen	Yellow	Yellow
Powder Paint	Green	Green
Printer Ink / Toner	Green	Green
Red Wine	Green	Green
Rust	Yellow	Green
Salad Cream	Green	Green
Shoe Polish/Liquid Wax	Green	Green





STAIN / SUBSTANCE	CARPET	UPHOLSTERY
Soil	Green	Green
Solvents	Red	Red
Soot	Green	Green
Super Glue	Red	Red
Tar/Bitumen	Green	Green
Tippex	Green	Green
Tomato Ketchup	Green	Green
Vomit	Yellow	Yellow
Washing-Up Liquid	Yellow	Yellow
Watermarks	Yellow	Yellow
Wax	Green	Green
White Board Pens	Green	Green
Wood Stain	Red	Red

