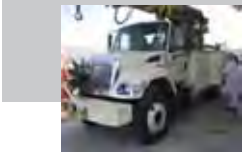




PROPERTY RESTORATION

## Northern Wasco County (People's Utility District) The Dalles, Oregon

Loss Event: Fire Damage



### CASE STUDY

#### THE RESTORATION

- ▶ **MAY 7** - BELFOR receives an emergency call that a fire in the utility department's "truck barn" had caused major smoke damage to 12 service vehicles, equipment and the building itself. After completing a damage assessment and prioritizing remediation work, BELFOR began restoration efforts:
  - Pressure wash, detail the interior and exterior of all vehicles, clean upholstery in the cabs, and complete thermal fogging for odor control. Tools and equipment on each vehicle were cleaned and restored. All 12 vehicles were cleaned and ready for inspection by May 15.
- ▶ **MAY 11** - All electronic items and salvaged contents were removed, cleaned, processed and stored in temporary on-site storage containers in the parking lot so that employees could use them as needed. All metal shelving and racks were taken apart, cleaned and reassembled to hold stored cleaned contents.
- ▶ **MAY 21** - Demolition inside the building began. Ceiling insulation and electrical wiring was removed. Floors were scrubbed and pressure washed. All doors and windows, including hardware, were mitigated for corrosion. The building was sandblasted using green sand, which is minimally abrasive, effective and environmentally safe.
- ▶ **OCTOBER 9** - The project - all repairs and remediation efforts - were completed.

#### CHALLENGES

- ▶ Clean and remediate 12 service vehicles - inside and out and ready for dispatch - as soon as possible to avoid major business interruption.
- ▶ Repair and remediation efforts could not contaminate the Columbia River.



*"The BELFOR employees were always professional. Amidst the smoke and grime, all I saw were teeth from smiling BELFOR employees, always happy to help. Better than before, not much more I could ask for."*

**Steve Hornzynek**  
Operations Supervisor  
Northern Wasco County PUD

#### 24/7 EMERGENCY HOTLINE

**800.856.3333**

#### BELFOR Property Restoration

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www.belfor.com

#### Commercial Services ▶

Total Reconstruction Services / Structural Dehumidification / Magnetic Media Recovery  
Mold Remediation / Contents Restoration / Structural Cleaning & Decontamination  
Electronic & Machinery Restoration / Fire Restoration / Construction Defect Repair  
Book & Document Reclamation

#### Residential Services ▶

Smoke & Water Removal / Structural Dehumidification / Building Decontamination  
Electronics Restoration / Document Reclamation / Magnetic Media Recovery  
Reconstruction Services / Mold Remediation