



PROPERTY RESTORATION

## Diamond Princess Cruise Ship

BELFOR has completed the deep cleaning protocol on the Diamond Princess cruise ship and the ship has now been certified to sail. The following are news excerpts detailing the project.

### Diamond Princess Gets Deep Cleaning, Certified To Sail

**CRUISE INDUSTRY NEWS**

March 31, 2020

*“The Diamond Princess has received what Princess Cruises said was a Level-3 deep cleaning thanks to Belfor Group, which cleaned and disinfected the entire ship in Japan following a COVID-19 outbreak earlier this year.*

*The Japanese Ministry of Health and CTEH monitored and approved the cleaning and process behind it, according to the cruise company.*

*Japanese authorities have now certified the ship, lifting its quarantine and confirming her fit to sail with no traces of COVID-19.”*

### Diamond Princess certified fit to sail after deep clean

**TTG Asia**

April 1, 2020

*“Diamond Princess, which was caught in a web of negative headlines after Covid-19 infections were found among its guests and was subjected to a two-month long quarantine at a Yokohama port, has finally been certified by the Japanese Ministry of Health, Labor and Welfare (MHLW) as being fit to sail with no traces of Covid-19 on board.*

*The welcome development comes after an intense disinfection of its entire premises, including all public and crew access areas, staterooms, crew cabins, dining and entertainment areas, by US-based BELFOR Holdings, Inc.*

*BELFOR was selected from among many top service providers that responded to Princess Cruises’ global request for proposal and was approved by the MHLW which instituted the quarantine of the ship.*

*Working with oversight by Princess Cruises and MHLW authorities, BELFOR conducted level-three cleaning procedures according to the protocols established, specified, monitored and approved by the Center for Toxicology and Environmental Health (CTEH), MHLW and Princess Cruises.*

*Implementing the highest regard for the safety and well-being of all individuals involved in the disinfection process, technicians have been cleaning using high-grade, full personal protective equipment (PPE). The process entailed first the removal of all linens, bedding, and other material. Then, the team disinfected the entire vessel (all areas in which guests and crew interacted with the vessel) including all high touch surfaces (corridors, handrails, door handles, etc.) and the application of disinfectant.*

*Disinfection and cleaning also included carpet and hard-surface flooring as well as the entire heating, ventilating, air conditioning systems through-out the ship.*

*Hundreds of team members from BELFOR’s Japan and North America operations have been working around the clock since early March to complete the project ...”*



PHOTO CREDIT: Diamond Princess

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### Residential Services ▶

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