An unexpected fire. A sudden earthquake. A devastating hurricane. Or maybe just a busted pipe. Disaster can strike anytime, anywhere.

What will you do?
The answer is simple.

STAY CALM. CALL BELFOR.

MEMBER OF:
Restoration Industry Association (RIA)
The Clean Trust (formerly IICRC)
Building Owners & Managers Association (BOMA)
National Air Duct Cleaners Association (NADCA)
Indoor Air Quality Association (IAQA)
Air Conditioning Contractors Association (ACCA)
National Association of Home Builders (NAHB)
National Fire Protection Association (NFPA)
Risk & Insurance Management Society (RIMS)
Institute of Real Estate Management (IREM)

THE BELFOR PROMISE
To do our very best, every time.
To ensure your best interest is always at the forefront.
To stand behind our word and to give you our all — every second, every minute, every day.

BELFOR
PROPERTY RESTORATION

1.800.856.3333 • 1.800.800.BELFOR
24/7 National Emergency Hotlines

Corporate Headquarters:
185 Oakland Avenue, Suite 150
Birmingham, MI 48009-3433
Toll Free: 888.421.4111 Direct: 248.594.1144
Fax: 248.594.1133
www.belfor.com
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RESTORING MORE THAN PROPERTY

Next to your family and loved ones, nothing is as important as your home. Damage from fire, water, wind or mould can be frustrating, inconvenient and emotionally difficult. More than ever, you need a name you can trust with an organization that sets the standard in the industry for quality and response.

WHY BELFOR?

• Worldwide leader in restoration and reconstruction services.
• Over 70 years of experience - single and multi-unit housing.
• Numerous industry awards for innovative construction techniques, historic renovations and remodeling.
• Leader in drying and dehumidification of structures damaged by water.
• Leader in restoration technologies for cleaning electronics and paper documents.
• Industry leader in mould remediation and other environmental issues.

24/7 EMERGENCY SERVICES

BELFOR has built a reputation for quality and consistency and for being there when our clients need us the most. BELFOR offers the most comprehensive 24/7 emergency services in the industry including:

• Damage Mitigation
• Reconstruction
• Water Extraction
• Dehumidification/Drying
• Mold Remediation
• Board Up
• Shrink Wrap
• Selective Demolition
• Debris Removal
• Odor Elimination
• Emergency Cleaning/Repairs
• Contents Restoration
• Electronics Restoration
• Inventory/Pack-Out
• Secure/Controlled Storage
• Fine Arts Recovery
• HVAC Duct Cleaning

STANDARDS AND CODES

BELFOR strictly adheres to all industry standards as well as federal and state government regulations. This includes local city and county building and/or environmental codes.

LEED CERTIFICATION

BELFOR is uniquely qualified to restore property to rigorous LEED (Leadership in Energy and Environmental Design) certification standards. BELFOR has LEED-certified account professionals on staff.

THE BELFOR DIFFERENCE

If you have ever encountered property damage from fire, water or wind, you will appreciate the BELFOR difference. With more than one-half million successful restoration projects under our belt, we understand your concerns and expectations. We carefully present the options. We keep you apprised of the details. We let you make the decisions. We deliver on our promise – that’s the difference.

BELFOR can help. Call our 24-hour hotline.

1-800-856-3333 or 1-800-800-BELFOR.
RED ALERT® PRIORITY RESPONSE FOR THE PREFERRED CLIENT

Response and actions taken during the first 12 to 72 hours after a disaster are critical in determining whether your business fully recovers. BELFOR’s RED ALERT program can reduce response time, improve your chances of full recovery, and limit the financial impact of a disaster to your business operation.

Choosing BELFOR as your recovery partner and becoming a member of the RED ALERT program gives your business access to an entire team of experienced, professional recovery specialists who deliver effective and efficient solutions. One call to our 24-hour priority hotline activates RED ALERT and sends BELFOR to your site immediately.

“BAE Systems has been associated with BELFOR’s RED ALERT Program for many years. This relationship has proven to be beneficial during fire, flood, and tornado events when BELFOR has rapidly mobilized large teams of personnel and various subject matter experts to allow for efficient restorations and recoveries, within short time periods. As the overall Risk Manager for BAE Systems in the US, I have received nothing but positive internal comments regarding the services rendered by BELFOR.”

MARK MANION, BAE Systems, Reston, VA

Commercial Services
- Storm Damage Restoration
- Fire Damage Restoration
- Water Damage Restoration
- Emergency Services
  - Emergency Power
  - Safety Inspection & Evaluation
  - Site Containment
  - Water Extraction & Dehumidification
  - Corrosion Control
  - Demolition
- Reconstruction & Contracting
  - Site Containment
  - Temporary Shoring/Board-Up/Shrink Wrap
  - Full-Scale Carpentry
  - Electrical, Mechanical and Plumbing
  - Interior Build-Out and Finishes
  - Construction Defect Reconstruction
  - Roofing (All Configurations)
  - High-Rise, Historic and LEED-certified Reconstruction and Restoration
- Mould Remediation
- Deodourization
- HVAC Cleaning and Restoration
- Contents Restoration
- Document and Media Recovery
- Vital Records Recovery
- Electronics Restoration
- Equipment & Machinery Decontamination
- Semiconductor Equipment Services
- Environmental Services
  - Site Remediation – Asbestos, Mould and Lead
  - Hazardous Waste Management
  - Spill Response
  - Fuel Releases
  - Derailments
  - Contaminated Soil Excavation
  - Storage Tank Removal
  - Demolition
  - Facility Decommissioning
  - Remediation System Installation
- Consulting & Pre-Planning

RED ALERT® Basic
- 24-hour year-round response through BELFOR hotlines.
- Immediate telephone response after you report the incident.
- Rapid response to site to inspect and advise on damage control.
- Written scope within 24 hours of site visit.
- Priority response over non-RED ALERT clients for area-wide disasters (catastrophes).
- Dedicated Account Manager assigned to your account.
- Review of your business continuity plans.
- No call-out charges in cities where we have a presence.
- Available on local and regional basis only.

RED ALERT® Premium Plus
- Retainer-based program.
- Same as RED ALERT Basic with the addition of three site familiarization surveys.
- Priority above all other non-RED ALERT Premium Plus clients during area-wide disasters (catastrophes).

Creating Order From Chaos
The RED ALERT service is structured to work with your own emergency procedures so, that when disaster strikes, everyone concerned is prepared and working in unison. This allows the RED ALERT three-stage action plan to be initiated with the upmost speed and effectiveness:
- Stabilization - to make the premises safe and secure and prevent further damage.
- Assessment - to assess the extent of the damage, determine priorities and coordinate an action plan.
- Mitigation and Restoration - structured recovery process to restore your facility, equipment and business to full working order.

Call our national hotline or visit us online:

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RESIDENTIAL SERVICES

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