

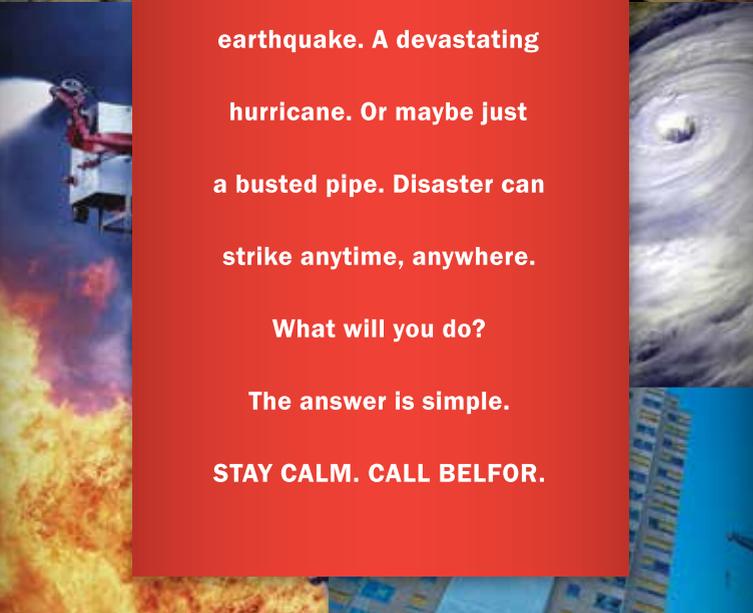


An unexpected fire. A sudden earthquake. A devastating hurricane. Or maybe just a busted pipe. Disaster can strike anytime, anywhere.

What will you do?

The answer is simple.

**STAY CALM. CALL BELFOR.**



## THE BELFOR PROMISE

To do our very best, every time.

To ensure your best interest is always at the forefront.

To stand behind our word and

to give you our all —

every second, every minute, every day.

**BELFOR**   
PROPERTYRESTORATION

**1.800.856.3333**

24/7 National Emergency Hotline

Corporate Headquarters:

185 Oakland Avenue, Suite 150

Birmingham, MI 48009-3433

Toll Free: 888.421.4111 Direct: 248.594.1144

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**SENIOR LIVING, ASSISTED LIVING  
AND SKILLED NURSING CENTERS**



**BELFOR**   
PROPERTYRESTORATION



## IT'S MORE THAN JUST A BUILDING ... IT'S HOME.

For the millions of Americans who need the services of senior living, assisted living or skilled nursing centers, quality of life is determined by many different and individual factors. Personal safety and financial security are two of the key decisions for day-to-day living.

A disaster or financial loss can be a huge burden on residents and property owners. Property managers and administrators must be prepared to initiate emergency plans that will protect and retain at-risk residents while safeguarding the continuity of business operations.

## THE FIRST NAME IN RECOVERY

With more than 300 locations and a team of over 8,400 skilled professionals, BELFOR is the largest disaster recovery and property restoration company in the world.

BELFOR is at your service and ready for any disaster - large or small - 24 hours a day, 365 days a year. For rapid response and proven results, count on BELFOR to be your disaster recovery partner. Count on BELFOR for the "peace of mind" your residents – and you – deserve.

## BELFOR SINGLE-SOURCE SOLUTIONS

BELFOR is recognized as an industry-leading single-source provider of the most comprehensive selection of disaster recovery solutions.



- Storm Damage Restoration
- Fire Damage Restoration
- Water Damage Restoration
- Emergency Services
  - Emergency Power
  - Safety Inspection & Evaluation
  - Site Containment
  - Water Extraction & Dehumidification
  - Corrosion Control
  - Demolition
- Reconstruction & Contracting
  - Site Containment
  - Temporary Shoring/Board-Up/Shrink Wrap
  - Full-Scale Carpentry
  - Electrical, Mechanical and Plumbing
  - Interior Build-Out and Finishes
  - Construction Defect Reconstruction
  - Roofing (All Configurations)
  - High-Rise, Historic and LEED-certified Reconstruction and Restoration
- Mold Remediation
- Deodorization
- HVAC Cleaning and Restoration
- Contents Restoration
- Book & Document Restoration
- Vital Records Recovery
- Electronics Restoration
- Equipment & Machinery Decontamination
- Semiconductor Equipment Services
- Environmental Services
  - Site Remediation – Asbestos, Mold and Lead
  - Hazardous Waste Management
  - Spill Response
  - Fuel Releases
  - Derailments
  - Contaminated Soil Excavation
  - Storage Tank Removal
  - Demolition
  - Facility Decommissioning
  - Remediation System Installation
- Consulting & Pre-Planning

## RED ALERT PRIORITY RESPONSE

BELFOR's RED ALERT program can reduce response time, improve your chances of full recovery, and limit the financial impact of a disaster to your business operation.



When you become a member of the RED ALERT program, one call to our 24-hour hotline activates an immediate response to your site. Members receive a dedicated account representative and priority response over all non-RED ALERT clients for area-wide disasters or catastrophes.

## STANDARDS AND CODES

BELFOR strictly adheres to all industry standards as well as federal and state government regulations. This includes local city and county building and/or environmental codes.

BELFOR can make sure every disaster recovery solution is compliant with codes enforced by The Joint Commission (TJC), American Medical Association (AMA), Assisted Living Federation of America (ALFA), Agency for Health Care Administration (AHCA), National Fire Protection Association (NFPA), Occupational Health and Safety Administration (OSHA), and others.

## LEED CERTIFICATION

BELFOR is uniquely qualified to restore property to rigorous LEED (Leadership in Energy and Environmental Design) certification standards. BELFOR has more than 25 LEED-certified account professionals on staff.



BELFOR can help. Call our 24-hour hotline.

**1-800-856-3333** or visit [www.belfor.com](http://www.belfor.com).

