



An unexpected fire.  
 A sudden earthquake.  
 A devastating hurricane.  
 Or maybe just a busted pipe.

Disaster can strike  
 anytime, anywhere.

What will you do?  
 The answer is simple.

**STAY CALM. CALL BELFOR.**

**THE BELFOR PROMISE**

To do our very best, every time.

To ensure your best interest is  
 always at the forefront.

To stand behind our word and

to give you our all —

every second, every minute, every day.

**BELFOR**   
**PROPERTYRESTORATION**

**1.800.856.3333**

24/7 National Emergency Hotline

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**CONTENTS RESTORATION**



**BELFOR**   
**PROPERTYRESTORATION**



## SAVING YOUR PERSONAL BELONGINGS

If your home or business suffers a flood, fire, severe storm damage or mold, saving your personal belongings can be the most important thing you can do for your emotional and financial recovery.

BELFOR, the worldwide leader in property restoration and disaster recovery, understands the importance of saving valuable, irreplaceable possessions. Our highly skilled team of restoration technicians treat damaged items with special care and attention — just the way you would.

We have developed cleaning agents and procedures that are safe and effective, and can often restore items to their pre-existing conditions. All contents go through an extensive inventory and damage evaluation process. They are cleaned, restored, handled with care and placed in a secure storage environment until they can be safely returned.

From the smallest memory to your biggest investment, BELFOR can help recover more of your life or business than you ever thought possible.

- Books and Documents
- Photographs
- Furniture
- Antiques
- Artwork
- Collectibles
- Clothing
- Electronics
- Digital Media
- Home Furnishings
- Rugs
- Dishes/Stemware

## EVALUATION - WHAT CAN BE RECOVERED?

All contents go through an extensive inventory and damage evaluation process. In more severe cases, personal property may need to be removed from the site to properly clean items or make building repairs. BELFOR uses an inventory form, photographic process, and/or a bar-coded digital inventory tracking system for damaged contents.



## PACKOUT

After being evaluated and inventoried, recoverable items must be prepared and packed for secure transportation or storage. It may be necessary to pre-treat some contents to remove potentially damaging debris prior to packout. BELFOR can clean contents on-site if conditions permit.

Because improper packout procedures can cause further damage, each item is wrapped and protected before it is securely boxed. If possible, collectibles and antiques are boxed in their original packaging to retain their value. Tamper-resistant tape may also be used for valuable items.



## CLEANING TECHNIQUES

BELFOR uses a variety of innovative, safe and effective cleaning techniques including hand and machine-assisted cleaning. Advanced cleaning technologies include:

- HEPA Vacuuming
- Particulate Removal with Natural Rubber Sponge
- Professional Use of Proprietary Cleaning Agents
- Ultrasonic Cleaning
- Ozone and Other Deodorization Techniques
- Vacuum Freeze Drying (Documents)
- Gamma and Electron Beam Radiation Sterilization (Documents)



## SECURE STORAGE

Until building repairs can be completed, recovered items may need to be temporarily stored in a secure environment. Once the items can be returned, BELFOR will transport, unpack, and reset contents before completing a final inventory.



## BELFOR CAN HELP

1-800-856-3333 or visit [www.belfor.com](http://www.belfor.com).

