



An unexpected fire. A sudden earthquake. A devastating hurricane. Or maybe just a busted pipe. Disaster can strike anytime, anywhere.

What will you do?

The answer is simple.

STAY CALM. CALL BELFOR.

THE BELFOR PROMISE

To do our very best, every time.

To ensure your best interest is

always at the forefront.

To stand behind our word and

to give you our all —

every second, every minute, every day.

BELFOR 
PROPERTYRESTORATION

1.800.856.3333

24/7 National Emergency Hotline

Corporate Headquarters:

185 Oakland Avenue, Suite 150

Birmingham, MI 48009-3433

Toll Free: 888.421.4111 Direct: 248.594.1144

Fax: 248.594.1133

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PRIORITY RESPONSE PROGRAM

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RED ALERT® PRIORITY RESPONSE FOR THE PREFERRED CLIENT

Response and actions taken during the first 12 to 72 hours after a disaster are critical in determining whether your business fully recovers. BELFOR's RED ALERT program can reduce response time, improve your chances of full recovery, and limit the financial impact of a disaster to your business operation.

Choosing BELFOR as your recovery partner and becoming a member of the RED ALERT program gives your business access to an entire team of experienced, professional recovery specialists who deliver effective and efficient solutions. One call to our 24-hour priority hotline activates RED ALERT and sends BELFOR to your site immediately.

"BAE Systems has been associated with BELFOR's RED ALERT Program for many years. This relationship has proven to be beneficial during fire, flood, and tornado events when BELFOR has rapidly mobilized large teams of personnel and various subject matter experts to allow for efficient restorations and recoveries, within short time periods. As the overall Risk Manager for BAE Systems in the US, I have received nothing but positive internal comments regarding the services rendered by BELFOR."

MARK MANION, BAE Systems, Reston, VA

Commercial Services

- Fire Damage Restoration
- Water Damage Restoration
- Storm Damage Restoration
- Emergency Services
 - Safety Inspection & Evaluation
 - Site Containment
 - Water Extraction & Dehumidification
 - Corrosion Control
 - Demolition
- Reconstruction & Contracting
 - Site Containment
 - Temporary Shoring/Board-Up/Shrink Wrap
 - Full-Scale Carpentry
 - Electrical, Mechanical and Plumbing
 - Interior Build-Out and Finishes
 - Construction Defect Reconstruction
 - Roofing (All Configurations)
 - High-Rise, Historic and LEED-certified Reconstruction and Restoration
- Mold Remediation
- Deodorization
- HVAC Cleaning and Restoration
- Contents Restoration
- Book & Document Restoration
- Vital Records Recovery
- Electronics Restoration
- Equipment & Machinery Decontamination
- Semiconductor Equipment Services
- Environmental Services
 - Site Remediation – Asbestos, Mold and Lead
 - Hazardous Waste Management
 - Spill Response
 - Fuel Releases
 - Derailments
 - Contaminated Soil Excavation
 - Storage Tank Removal
 - Demolition
 - Facility Decommissioning
 - Remediation System Installation
- Consulting & Pre-Planning



RED ALERT® Basic

- 24-hour year-round response through BELFOR hotlines.
- Immediate telephone response after you report the incident.
- Rapid response to site to inspect and advise on damage control.
- Written scope within 24 hours of site visit.
- Priority response over non-RED ALERT clients for area-wide disasters (catastrophes).
- Dedicated Account Manager assigned to your account.
- Review of your business continuity plans.
- No call-out charges in cities where we have a presence.
- Available on local and regional basis only.



RED ALERT® Premium Plus

- Retainer-based program.
- Same as RED ALERT Basic with the addition of three site familiarization surveys.
- Priority above all other non-RED ALERT Premium Plus clients during area-wide disasters (catastrophes).

Creating Order From Chaos

The RED ALERT service is structured to work with your own emergency procedures so, that when disaster strikes, everyone concerned is prepared and working in unison. This allows the RED ALERT three-stage action plan to be initiated with the upmost speed and effectiveness:

- **Stabilization** - to make the premises safe and secure and prevent further damage.
- **Assessment** - to assess the extent of the damage, determine priorities and coordinate an action plan.
- **Mitigation and Restoration** - structured recovery process to restore your facility, equipment and business to full working order.

Call our national hotline or visit us online:

1.800.856.3333 | www.belfor.com

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